



# Emergency Broadband Benefit News Release

Shentel has announced it is working to help build consumer awareness about the Emergency Broadband Benefit, a new Federal Communications Commission (FCC) program. The temporary benefit will help to lower the cost of broadband service for eligible households during the on-going COVID-19 pandemic.

The \$3.2B Emergency Broadband Benefit program provides a discount of up to a \$50 per month toward broadband service for eligible households and up to \$75 per month for qualifying households on qualifying Tribal lands. The benefit also provides up to a \$100 per household discount toward a one-time purchase of a computer, laptop, or tablet if the household contributes more than \$10 and less than \$50 toward the purchase through a participating broadband provider.

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid or the FCC's Lifeline program;
- Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision, in the 2019-2020, or 2020-2021 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income through job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

Emergency Broadband Benefit enrollment will begin (opened) on May 12, 2021. Eligible households can enroll through a participating broadband provider (SHENTEL) or directly with the Universal Service Administrative Company (USAC) using an online or mail-in application. Additional information about the Emergency Broadband Benefit is available at [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit), or by calling 833-511-0311 between 9 a.m. and 9 p.m. any day of the week.

**Please call 1-800-SHENTEL if you have any questions.**